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INVIDEO TV TUNER

Problem

When trying to run the "TV" program, it will not open or give error messages

Device Drivers are not loaded properly

Possible Causes/Solutions

Verify that the device drivers are loaded in Device Manager under the category "Sound, Video and Game Controllers". They should be listed as follows:
 "BT879 Fusion Capture Device Video Section"
 "BT879 Fusion Capture Device Audio Section"

If device drivers are loaded properly, check your video card against the "VGA Compatibility" list in the InVideo TV Tuner User's Guide, page 7.

If your video card is not on the list, the InVideo TV Tuner may not function properly in your computer. Contact FOCUS Enhancements [Technical support](#).

Look for the category called "Other Devices", double-click on that category and look for the following:
 "PCI Multimedia Video Device"
 "PCI Multimedia Device"

Select each device and select "Remove" at the bottom of the screen. Do this separately for each one listed.

Select "Refresh". When the computer detects the card again and is looking for the device drivers, put the InVideo TV Tuner CD-ROM in your CD-ROM drive and direct the

	<p>Add New Hardware Wizard to: D:\InVideo (The letter "D" represents your CD-ROM drive. If your CD-ROM drive is a different letter, use the letter for your specific configuration.)</p>
Device Drivers are loaded properly, but where is the program?	<p>Load the InVideo TV Tuner CD-ROM into your CD-ROM drive, double-click "My Computer", double-click on your CD-ROM drive, (it should be labeled "InVideo"), then double-click on the "InVideo" folder, and finally, double-click on the file "Setup.exe". This should install the application program that controls the InVideo TV Tuner.</p>
	<p>If you want to use the "Run" command instead, type the following: D:\Invideo\Setup.exe (The letter "D" represents your CD-ROM drive. If your CD-ROM drive is a different letter, use the letter for your specific configuration.)</p>
I see video, but no sound	<p>There should be a short black wire included inside the InVideo TV Tuner package. Plug one end of this wire into the TV Tuner labeled "AUD OUT", plug the other end of the wire into your sound card labeled "Line In".</p>