



## INVIDEO USB CAPTURE

### Problem

I cannot find a connection on my Computer for the cable that you provide, how can I connect the INVIDEO USB Capture to my computer ?

How Do I Make sure that I have the Latest Drivers for my USB Capture Device.

I have a USB port on my computer and I have Windows 98. I plug in the INVIDEO USB Capture into the USB port but nothing happens. I get a red light on the device itself, but shouldn't Windows ask me for some drivers ?

### Possible Causes/Solutions

The INVIDEO USB Capture requires you to have an available USB port on your Computer, and the Windows 98 Operating System. The INVIDEO USB Capture does not work with any other Operating system.

Right Click on My Computer, go to properties, go to the device manager, click on the + next to Imaging Device, Double Click on INVIDEO USB Capture, go to the Driver Tab and check the driver date. Make sure that it is in accordance with the latest Drivers of our [Technical Support page](#).

As a matter of fact the USB capture device is a plug & play device. When you plug it in, the message "New Hardware found" should pop up on your screen, and Windows should ask you for the drivers. If this message does not come up, make sure that your Universal Serial Bus Controller is enabled on your Computer:

Right Click on My Computer, go to properties, go to the device manager, and make sure that you see a device called "Universal Serial Bus Controller", if you do not then the USB controller is not enabled on your computer. Please call your computer manufacturer for Help on how to enable your USB controller.

I have installed the drivers for the INVIDEO USB Capture but in the device manager I get a yellow exclamation point in front of the INVIDEO USB Capture Device, what did I do wrong ?

If you are using a USB hub, make sure that your Hub is getting power, if not, the INVIDEO USB Capture will not have enough power to operate.

If you are not using a USB hub, click on the INVIDEO USB Capture device, and click on the Remove button at the bottom of the screen. Restart your computer, when you get back into Windows, the "New Hardware found" message should come back on, and Windows will try to reinstall the drivers for the USB Capture device. If you still get the yellow exclamation point, check for possible IRQ conflicts between your USB Controller and some other devices on your computer.

The drivers for the INVIDEO USB Capture seem to have been installed properly, now what do I do?

A Microsoft program (VIDCAP) is installed along with the drivers. You should find its Icon on your Windows Desktop. This program is a very simple program that allows basic Video Capture. If you want more advanced features, please install the MGI Video Wave Software that can be found on the INVIDEO USB Capture CD ROM.

I double Click on the Vidcap Icon, and I get the message "Capture Device not detected".

Go to Options and make sure that there is a check mark in front of the INVIDEO USB CAPTURE. If not, put a check mark in front of it. If there is already one in front of it, make sure that the USB Capture device is still plugged into the USB port of your computer and that it is getting a red light.

If everything checks out to be OK, look for some possible IRQ conflict between the USB controller and some other devices on your computer.

The Vidcap program opens without any error message, but all I get is a solid black screen.

First, check your Video Source, it is either going to be a Composite Video Source or an S-Video Video Source.

Once you have determined which Video source you are using, make sure that you are going from the Video out of your Video Source into the Video In or SVHS In of the INVIDEO USB Capture.

Make sure that your Video source is turned on: go to

	<p>Options   Video Source, go to the Advanced TAB, and select the Proper Video Source: C_Video or S_Video. Once you make the proper selection you should see a live preview of the image coming from your Video Source.</p>
	<p>If you do not see a live preview, go to Capture, and make sure that either Overlay Mode or Preview is selected.</p>
How can I get a Full screen Live preview of the Image?	<p>The INVIDEO USB Capture is limited to a resolution of 352x288.</p>
When I capture Video I drop a lot of frames, what could be wrong ?	<p>Make sure that the Composite or S-video cable that you are using is not damaged.</p> <p>Change the audio capture settings.</p> <p>Make sure that you are using the latest USB Capture drivers.</p> <p>Having a lot of application programs opened at the same time can affect the Capture performance of the USB Capture device.</p> <p>Try to change the Video format of the USB Capture Device (Reduce the capture resolution, colors)</p>
How can I capture sound with the INVIDEO USB Capture?	<p>The INVIDEO USB Capture is a Video Device, it does not have any audio inputs and does not process any sound. However the Software takes care of capturing the Sound. In order to do that, make sure you have connected the audio output of your video source to the audio input of the sound card (Line In).</p> <p>Make sure that the Line-In input on the sound card mixer is not muted.</p>
I cannot capture MPEG files using Vidcap, what am I doing wrong?	<p>The INVIDEO USB Capture does not perform Hardware MPEG Compression. The MGI Video Wave software will take an AVI file and convert it to an MPEG format.</p>

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